CSC Adopted: September 2001, CSC Revised:

Class Title: Real Estate Appraiser II

BRIEF DESCRIPTION OF THE CLASSIFICATION:

Researches, collects and analyzes information to arrive at a fair and equitable appraisal of the value of residential and commercial real estate. Appraises properties, performs sales validations, and completes taxpayer reviews.

ESSENTIAL FUNCTIONS:

This information is intended to be descriptive of the key responsibilities of the classification. The following examples do not identify all duties performed by any single incumbent. Specific requirements of individual positions are described in the Job Description.

	Physical Strength Code	ESSENTIAL FUNCTIONS
1	L	Appraises properties by collecting and reviewing sales and permit data to evaluate property conditions, performing on-site investigations to collect additional data, and making adjustments when appropriate.
2	S	Performs sales validations and maintains the database by entering data into the computer, preparing appraisal survey cards and comparing to computer print outs.
3	S	Completes taxpayer reviews by explaining the change in assessments to clients and conducting a field inspection to determine if any adjustments are necessary.

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CLASS REQUIREMENTS:

	CLASS REQUIREMENTS
Formal Education / Knowledge	Work requires knowledge of a specific vocational, administrative, or technical nature which may be obtained with a two year associate's degree, diploma or equivalent from a college, technical, business, vocational, or correspondence school. Appropriate certification may be awarded upon satisfactory completion of advanced study or training.
Experience	Over two years experience in Mass Appraisal or Assessment.
Certifications and Other Requirements	Valid Driver's License, Related State sanctioned courses on Mass Appraisal Procedures and Techniques (IAAO).
Reading	Work requires the ability to read construction or dwelling amenities diagrams, appraisals, plumbing or mechanical drawings, correspondences and memorandums including email, schedules, forms, permits, reports.
Math	Work requires the ability to perform general math calculations such as addition, subtraction, multiplication, division and knowledge of statistics.
Writing	Work requires the ability to write reports, general correspondences and memorandums including email, building or construction information to include but not limited to property records, construction or repair forms, review of property and various forms.
Managerial	Managerial responsibilities include time management and allocating for special assignments, tasks and projects.
Budget Responsibility	N/A
Supervisory / Organizational Control	Work requires the occasional direction of helpers, assistants, seasonal employees, interns, or temporary employees.
Complexity	Work requires analysis and judgment in accomplishing diversified duties. Work requires the exercise of independent thinking within the limits of policies, standards, and precedents.
Interpersonal / Human Relations Skills	Contacts others within the organization. These contacts may involve similar work units or departments within the City which may be involved in decision making or providing approval or decision making authority for purchases or projects. In addition, these incumbents work with individuals outside the City who may belong to professional or peer organizations. Working with various state and federal agencies may also be required of the employee. Vendors and suppliers may also be called upon for information on purchases, supplies or products. Meetings and discussions may be conducted with customers, brokers and sales representatives.

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OVERALL PHYSICAL STRENGTH DEMANDS:

Sedentary	Light	Medium X	Heavy	Very Heavy
S = Sedentary Exerting up to 10 lbs. occasionally or negligible weights frequently; sitting most of the time	L = Light Exerting up to 20 lbs. occasionally, 10 lbs. frequently, or negligible amounts constantly OR requires walking or standing to a significant degree.	M = Medium Exerting 20-50 lbs. occasionally, 10-25 lbs. frequently, or up to 10 lbs. constantly.	H = Heavy Exerting 50-100 lbs. occasionally, 25-50 lbs. frequently, or up to 10-20 lbs. constantly.	VH = Very Heavy Exerting over 100 lbs. occasionally, 50-100 lbs. frequently, or up to 20-50 lbs. constantly.

PHYSICAL DEMANDS:

C = Continuously	F = Frequently	O = Occasionally	R = Rarely	N = Never
2/3 or more of the time.	From $1/3$ to $2/3$ of the time.	Up to 1/3 of the time.	Less than 1 hour per week.	Never occurs.

This is a description of the way the job is currently performed; it does not address the potential for accommodation.

PHYSICAL	FREQUENCY	DESCRIPTION
DEMANDS	CODE	DESCRIPTION
Standing	F	Sketching, measuring, customer service with taxpayer, inspection and examination of property
Sitting	С	Computer, desk work, driving
Walking	F	Inter-office, inspection and examination of property, related field work
Lifting	0	Map books, briefcase, files, property record cards, measuring tools, boxes
Carrying	R	Map books, briefcase, files, property record cards, measuring tools, boxes
Pushing/Pulling	0	File cabinet drawers, measuring device
Reaching	F	Measuring property, answering telephone from desk, filing
Handling	0	Map books, briefcase, files, property record cards, measuring tools
Fine Dexterity	F	Computer keyboard, calculator, typewriter, writing
Kneeling	0	File cabinet drawers, measuring property
Crouching	0	File cabinet drawers, measuring property
Crawling	N	
Bending	0	File cabinet drawers, measuring property, inspection or examination of property
Twisting	R	Measuring property, answering telephone from desk, filing, on field visits
Climbing	0	Stairs, construction areas on offsite or field
Balancing	0	Unfinished stairs at property construction sites
Vision	С	Computer, desk work, filing, reading, viewing/inspection/examination of property, driving, supervision
Hearing	С	Telephone, co-workers, staff, taxpayers, contractors, meetings, presentations, classes
Talking	С	Telephone, co-workers, staff, taxpayers, contractors, meetings, presentations, classes
Foot Controls	F	Driving
Other (specify)	N	

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MACHINES, TOOLS, EQUIPMENT, AND WORK AIDS:

Computer, printer, copy machine, fax machine, calculator, telephone, motor vehicle, measuring tools/tape, digital camera, Standard Microsoft Windows and Office software, Proval, SCANSmith, Real Estate mainframe computer, H.T.E.

ENVIRONMENTAL FACTORS:

D = Daily	W = Several	M = Several	S = Seasonally	N = Never
	Times Per Week	Times Per Month		

HEALTH AND SAFETY	ENVIRONMENTAL FACTORS		
Mechanical Hazards	N	Dirt and Dust	M
Chemical Hazards	N	Extreme Temperatures	S
Electrical Hazards	N	Noise and Vibration	N
Fire Hazards	N	Fumes and Odors	N
Explosives	N	Wetness/Humidity	S
Communicable Diseases	N	Darkness or Poor Lighting	M
Physical Danger or Abuse	M		
Other (see 1 below)	N		

PRIMARY WORK LOCATION				
Office Environment	X			
Warehouse				
Shop				
Vehicle	X			
Outdoors	X			
Other (see 2 below)	X			

PROTECTIVE EQUIPMENT REQUIRED:

Seatbelt

NON-PHYSICAL DEMANDS:

C = Continuously	F = Frequently	O = Occasionally	R = Rarely	N = Never
2/3 or more of the time.	From 1/3 to 2/3 of the time.	Up to 1/3 of the time.	Less than 1 hour per week.	Never occurs.

NON-PHYSICAL DEMANDS	
Time Pressures	F
Emergency Situations	R
Frequent Change of Tasks	N
Irregular Work Schedule/Overtime	R
Performing Multiple Tasks Simultaneously	F
Working Closely with Others as Part of a Team	F
Tedious or Exacting Work	О
Noisy/Distracting Environment	R
Other (see 3 below)	N

(3)

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⁽¹⁾

⁽²⁾ Offsite property